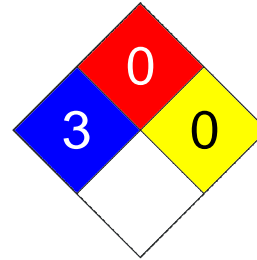


1. Product and Company Identification

Product Name Pro Softener Mate
CAS # Mixture
Product use City Water Resin Cleaner
Manufacturer Pro Products LLC
 7201 Engle Road
 Fort Wayne, IN 46804-5875 US
 Phone 260-483-2519
 Emergency Phone: 1-800-424-9300 (CHEMTREC)

LEGEND HMIS/NFPA	
Severe	4
Serious	3
Moderate	2
Slight	1
Minimal	0

Health	/ 3
Flammability	0
Physical Hazard	0
Personal Protection	B



2. Hazards Identification

Emergency overview CAUTION
CORROSIVE

Potential short term health effects

Routes of exposure Eye, Skin contact, Inhalation, Ingestion.

Eyes Causes chemical burns. May cause blindness.

Skin Causes chemical burns.

Inhalation Dust extremely irritating to respiratory tract.

Ingestion Harmful if swallowed. May cause chemical burns to mouth, throat and stomach.

Target organs Eyes. Skin. Respiratory system. Mucous membranes.

Chronic effects Prolonged or repeated exposure to dilutions can cause drying, defatting and dermatitis.

Signs and symptoms The product causes burns of eyes, skin and mucous membranes.

3. Composition / Information on Ingredients

Ingredient(s)	CAS #	Percent
Citric acid	77-92-9	30 - 60

4. First Aid Measures

First aid procedures

Eye contact Immediately flush with cool water. Remove contact lenses, if applicable, and continue flushing for 15 minutes. Obtain medical attention immediately.

Skin contact Brush away excess of dry material. Immediately flush with cool water for 15 minutes. Obtain medical attention if irritation persists. Wash contaminated clothing well before reuse or discard.

Inhalation If symptoms develop move victim to fresh air. If symptoms persist, obtain medical attention.

Ingestion Do not induce vomiting. Rinse mouth with water, then drink one or two glasses of water. Obtain medical attention. Never give anything by mouth if victim is unconscious, or is convulsing.

General advice If you feel unwell, seek medical advice (show the label where possible). Ensure that medical personnel are aware of the material(s) involved, and take precautions to protect themselves. Show this safety data sheet to the doctor in attendance. Avoid contact with eyes and skin. Keep out of reach of children.

5. Fire Fighting Measures

Flammable properties	Not flammable by WHMIS/OSHA criteria.
Extinguishing media	
Suitable extinguishing media	Carbon dioxide. Water spray. Dry chemical. Foam.
Unsuitable extinguishing media	Not available
Protection of firefighters	
Specific hazards arising from the chemical	Not available
Protective equipment for firefighters	Firefighters should wear full protective clothing including self contained breathing apparatus.
Hazardous combustion products	May include and are not limited to: Oxides of carbon. Hydrogen chloride.
Explosion data	
Sensitivity to mechanical impact	Not available
Sensitivity to static discharge	Not available

6. Accidental Release Measures

Personal precautions	Keep unnecessary personnel away. Do not touch or walk through spilled material. Do not touch damaged containers or spilled material unless wearing appropriate protective clothing. Keep people away from and upwind of spill/leak.
Methods for containment	Prevent entry into waterways, sewers, basements or confined areas. Use water spray to reduce vapors or divert vapor cloud drift.
Methods for cleaning up	Before attempting clean up, refer to hazard data given above. Use broom or dry vacuum to collect material for proper disposal without raising dust. Rinse area with water. Prevent large spills from entering sewers or waterways. Contact emergency services and supplier for advice. Large Spills: Wet down with water and dike for later disposal. After removal flush contaminated area thoroughly with water.

7. Handling and Storage

Handling	Use good industrial hygiene practices in handling this material. Do not get this material in your eyes, on your skin, or on your clothing.
Storage	Keep out of the reach of children. Store in a closed container away from incompatible materials.

8. Exposure Controls / Personal Protection

Exposure limits	
Ingredient(s)	Exposure Limits
Citric acid	ACGIH-TLV TWA: 10 mg/m3 OSHA-PEL TWA: 10 mg/m3
Engineering controls	Use only under good ventilation conditions or with respiratory protection.
Personal protective equipment	
Eye / face protection	Wear chemical goggles.
Hand protection	Rubber gloves. Confirm with a reputable supplier first.
Skin and body protection	As required by employer code. Rubber apron recommended.
Respiratory protection	Where exposure guideline levels may be exceeded, use an approved NIOSH respirator.
General hygiene considerations	Use good industrial hygiene practices in handling this material. When using do not eat or drink. Wash hands before breaks and immediately after handling the product.

9. Physical and Chemical Properties

Appearance	Powder
Color	White

Form	Solid
Odor	Odorless
Odor threshold	Not available
Physical state	Solid
pH	1.69 (10% solution)
Melting point	Not available
Freezing point	Not available
Boiling point	Not available
Flash point	Not available
Pour point	Not available
Evaporation rate	Not available
Flammability limits in air, lower, % by volume	Not applicable
Flammability limits in air, upper, % by volume	Not applicable
Vapor pressure	Not available
Vapor density	Not available
Specific gravity	Not available
Octanol/water coefficient	Not available
Solubility (H2O)	Complete
Auto-ignition temperature	Not available
Percent volatile	Not available

10. Stability and Reactivity

Chemical stability	Stable under recommended storage conditions.
Conditions to avoid	Reacts violently with alkaline material. This product may react with reducing agents. Do not mix with other chemicals.
Incompatible materials	Bases. Reducing agents.
Hazardous decomposition products	May include and are not limited to: Oxides of carbon. Hydrogen chloride.
Possibility of hazardous reactions	Hazardous polymerization does not occur.

11. Toxicological Information

Component analysis - LC50

Ingredient(s)	LC50
Citric acid	Not available

Component analysis - Oral LD50

Ingredient(s)	LD50
Citric acid	5040 mg/kg mouse; 3000 mg/kg rat

Effects of acute exposure

Eye	Causes chemical burns. May cause blindness.
Skin	Causes chemical burns.
Inhalation	Dust extremely irritating to respiratory tract.
Ingestion	Harmful if swallowed. May cause chemical burns to mouth, throat and stomach.
Sensitization	Not classified or listed by IARC, NTP, OSHA and ACGIH.
Chronic effects	Not classified or listed by IARC, NTP, OSHA and ACGIH.
Carcinogenicity	Not classified or listed by IARC, NTP, OSHA and ACGIH.
Mutagenicity	Not classified or listed by IARC, NTP, OSHA and ACGIH.
Reproductive effects	Not classified or listed by IARC, NTP, OSHA and ACGIH.
Teratogenicity	Not classified or listed by IARC, NTP, OSHA and ACGIH.
Synergistic Materials	Not available

12. Ecological Information

Ecotoxicity	Because of the low pH of this product, it would be expected to produce significant ecotoxicity upon exposure to aquatic organisms and aquatic systems.	
Ecotoxicity - Freshwater Fish Species Data		
Citric acid	77-92-9	96 Hr LC50 Lepomis macrochirus: 1516 mg/L [static]
Ecotoxicity - Water Flea Data		
Citric acid	77-92-9	72 Hr EC50 Daphnia magna: 120 mg/L
Environmental effects	Not available	
Aquatic toxicity	Not available	
Persistence / degradability	Not available	
Bioaccumulation / accumulation	Not available	
Partition coefficient	Not available	
Mobility in environmental media	Not available	
Chemical fate information	Not available	
Other adverse effects	Not available	

13. Disposal Considerations

Waste codes	Not available
Disposal instructions	Review federal, provincial, and local government requirements prior to disposal.
Waste from residues / unused products	Not available
Contaminated packaging	Not available

14. Transport Information

U.S. Department of Transportation (DOT)	Not regulated as dangerous goods.
Transportation of Dangerous Goods (TDG - Canada)	Not regulated as dangerous goods.

15. Regulatory Information

Canadian federal regulations	This product has been classified in accordance with the hazard criteria of the Controlled Products Regulations and the MSDS contains all the information required by the Controlled Products Regulations.	
Canada - WHMIS - Ingredient Disclosure List		
Citric acid	77-92-9	1 %
US Federal regulations	This product is a "Hazardous Chemical" as defined by the OSHA Hazard Communication Standard, 29 CFR 1910.1200. All components are on the U.S. EPA TSCA Inventory List. CERCLA/SARA Hazardous Substances - Not applicable.	
Occupational Safety and Health Administration (OSHA)		
29 CFR 1910.1200 hazardous chemical	Yes	
CERCLA (Superfund) reportable quantity	None	
Superfund Amendments and Reauthorization Act of 1986 (SARA)		
Hazard categories	Immediate Hazard - Yes Delayed Hazard - No Fire Hazard - No Pressure Hazard - No Reactivity Hazard - No	
Section 302 extremely hazardous substance	No	
Section 311 hazardous chemical	Yes	
Clean Air Act (CAA)	Not available	

Clean Water Act (CWA) Not available
WHMIS status Controlled
WHMIS classification Class E - Corrosive Material
WHMIS labeling



State regulations This product does not contain a chemical known to the State of California to cause cancer, birth defects or other reproductive harm.

Inventory name

Country(s) or region	Inventory name	On inventory (yes/no)*
Canada	Domestic Substances List (DSL)	Yes
Canada	Non-Domestic Substances List (NDSL)	No
United States & Puerto Rico	Toxic Substances Control Act (TSCA) Inventory	Yes

A "Yes" indicates that all components of this product comply with the inventory requirements administered by the governing country(s)

16. Other Information

Disclaimer

Information contained herein was obtained from sources considered technically accurate and reliable. While every effort has been made to ensure full disclosure of product hazards, in some cases data is not available and is so stated. Since conditions of actual product use are beyond control of the supplier, it is assumed that users of this material have been fully trained according to the requirements of all applicable legislation and regulatory instruments. No warranty, expressed or implied, is made and supplier will not be liable for any losses, injuries or consequential damages which may result from the use of or reliance on any information contained in this document.

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