SAFETY DATA SHEET

1. Identification

Product identifier **Pro Softener Mate**

Other means of identification Not available.

Recommended use Water Softener Resin Cleaner / pH adjuster

Recommended restrictions None known.

Manufacturer/Importer/Supplier/Distributor information

Manufacturer

Company name Pro Products LLC

Address 6714 Pointe Inverness Way
Suite 200
Fort Wayne
IN
46804-7935
United States

Telephone 260-483-2519

E-mail Not available.

Emergency phone number 1-800-424-9300 (CHEMTREC)

Supplier See above.

2. Hazard identification

Physical hazards	Corrosive to metals	Category 1
Health hazards	Serious eye damage/eye irritation	Category 2
Environmental hazards	Not classified.	

WHMIS 2015 defined hazards Not classified

Label elements

Signal word Warning

Hazard statement May be corrosive to metals. Causes serious eye irritation.

Precautionary statement

Prevention Keep only in original packaging. Wash thoroughly after handling. Wear eye protection.

Response Absorb spillage to prevent material-damage.
IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing. If eye irritation persists: Get medical attention.

Storage Store in a corrosion resistant container with a resistant inner liner.

Disposal Dispose of container in accordance with local, regional, national and international regulations.

WHMIS 2015: Health Hazard(s) not otherwise classified (HHNOC) None known

WHMIS 2015: Physical Hazard(s) not otherwise classified (PHNOC) None known

Hazard(s) not otherwise classified (HNOC) None known.

Supplemental information Not applicable.

3. Composition/Information on ingredients

Mixture

Chemical name	Common name and synonyms	CAS number	%
Citric Acid		77-92-9	80-100*

All concentrations are in percent by weight unless ingredient is a gas. Gas concentrations are in percent by volume.

Composition comments	US GHS: The exact percentage (concentration) of composition has been withheld as a trade secret in accordance with paragraph (i) of §1910.1200. *CANADA GHS: The exact percentage (concentration) of composition has been withheld as a trade secret.

4. First-aid measures

Inhalation	If symptoms develop move victim to fresh air. If symptoms persist, obtain medical attention.
Skin contact	Brush away excess of dry material. Flush with water. Obtain medical attention if irritation persists.
Eye contact	IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing. If eye irritation persists: Get medical attention.
Ingestion	Rinse mouth. Do not induce vomiting. If vomiting occurs naturally, have victim lean forward to reduce risk of aspiration. Never give anything by mouth if victim is unconscious or is convulsing. Obtain medical attention.
Most important symptoms/effects, acute and delayed	Severe eye irritation. Symptoms may include stinging, tearing, redness, swelling, and blurred vision.
Indication of immediate medical attention and special treatment needed	Provide general supportive measures and treat symptomatically. Symptoms may be delayed.
General information	If you feel unwell, seek medical advice (show the label where possible). Ensure that medical personnel are aware of the material(s) involved and take precautions to protect themselves. Show this safety data sheet to the doctor in attendance. Avoid contact with eyes and skin. Wear rubber gloves and safety glasses with side shields. Keep out of reach of children.

5. Fire-fighting measures

Suitable extinguishing media	Water fog. Foam. Dry chemical powder. Carbon dioxide.
Unsuitable extinguishing media	Not available.
Specific hazards arising from the chemical	During fire, gases hazardous to health may be formed.
Special protective equipment and precautions for firefighters	Self-contained breathing apparatus and full protective clothing must be worn in case of fire.
Fire-fighting equipment/instructions	Use water spray to cool unopened containers.
Specific methods	Use standard firefighting procedures and consider the hazards of other involved materials.
General fire hazards	No unusual fire or explosion hazards noted.
Hazardous combustion products	May include and are not limited to: Oxides of carbon.

6. Accidental release measures

Personal precautions, protective equipment and emergency procedures	Keep unnecessary personnel away. Keep people away from and upwind of spill/leak. Wear appropriate protective equipment and clothing during clean-up. Do not touch damaged containers or spilled material unless wearing appropriate protective clothing. Ensure adequate ventilation. Local authorities should be advised if significant spillages cannot be contained. For personal protection, see section 8 of the SDS.
Methods and materials for containment and cleaning up	Prevent entry into waterways, sewer, basements or confined areas. Large Spills: Stop the flow of material, if this is without risk. Dike the spilled material, where this is possible. Cover with plastic sheet to prevent spreading. Absorb spillage to prevent material damage. Absorb in vermiculite, dry sand or earth and place into containers. Following product recovery, flush area with water. Small Spills: Wipe up with absorbent material (e.g. cloth, fleece). Clean surface thoroughly to remove residual contamination. Never return spills to original containers for re-use. For waste disposal, see section 13 of the SDS.
Environmental precautions	Avoid discharge into drains, water courses or onto the ground. Do not discharge into lakes, streams, ponds or public waters.

7. Handling and storage

Precautions for safe handling	Avoid contact with eyes, skin, and clothing. Provide adequate ventilation. Wear appropriate personal protective equipment. Wash thoroughly after handling. Use good industrial hygiene practices in handling this material. When using do not eat or drink.

Conditions for safe storage, including any incompatibilities	Store in a cool, dry place out of direct sunlight. Store in a corrosion resistant container with a resistant inner liner. Keep container tightly closed. Keep only in the original container. Store away from incompatible materials (see Section 10 of the SDS). Keep out of reach of children.

8. Exposure controls/Personal protection

Occupational exposure limits	No exposure limits noted for ingredient(s).
Biological limit values	No biological exposure limits noted for the ingredient(s).
Appropriate engineering controls	Good general ventilation (typically 10 air changes per hour) should be used. Ventilation rates should be matched to conditions. If applicable, use process enclosures, local exhaust ventilation, or other engineering controls to maintain airborne levels below recommended exposure limits. If exposure limits have not been established, maintain airborne levels to an acceptable level.
Individual protection measures, such as personal protective equipment	
Eye/face protection	Wear safety glasses with side shields (or goggles).
Skin protection	
Hand protection	Impervious gloves. Confirm with reputable supplier first.
Other	Wear appropriate chemical resistant clothing. Use of an impervious apron is recommended. As required by employer code.
Respiratory protection	Where exposure guideline levels may be exceeded, use an approved NIOSH respirator. Respirator should be selected by and used under the direction of a trained health and safety professional following requirements found in OSHA's respirator standard (29 CFR 1910.134), CAN/CSA-Z94.4 and ANSI's standard for respiratory protection (Z88.2).
Thermal hazards	Not applicable.
General hygiene considerations	Always observe good personal hygiene measures, such as washing after handling the material and before eating, drinking, and/or smoking. Routinely wash work clothing and protective equipment to remove contaminants. When using do not eat or drink.

9. Physical and chemical properties

Appearance	Crystalline.
Physical state	Solid.
Form	Solid. Crystals
Color	White
Odor	Odorless
Odor threshold	Not available.
pH	Not available.
Melting point/freezing point	Not available.
Initial boiling point and boiling range	Not available.
Pour point	Not available.
Specific gravity	Not available.
Partition coefficient (n-octanol/water)	Not available.
Flash point	Not available.
Evaporation rate	Not available.
Flammability (solid, gas)	Not available.
Upper/lower flammability or explosive limits	
Flammability limit - lower (%)	Not available.
Flammability limit - upper (%)	Not available.
Explosive limit - lower (%)	Not available.
Explosive limit - upper (%)	Not available.
Vapor pressure	Not available.
Vapor density	Not available.
Relative density	Not available.
Solubility(ies)	Not available.
Auto-ignition temperature	Not available.
Decomposition temperature	Not available.
Viscosity	Not available.

Other information

Density	1.665
Explosive properties	Not explosive.
Oxidizing properties	Not oxidizing.

10. Stability and reactivity

Reactivity	May be corrosive to metals. Reacts vigorously with alkaline material. This product may react with strong oxidizing agents.
Possibility of hazardous reactions	No dangerous reaction known under conditions of normal use.
Chemical stability	Material is stable under normal conditions.
Conditions to avoid	Do not mix with other chemicals.
Incompatible materials	Reducing agents. Metals. Caustics. Oxidizers.
Hazardous decomposition products	May include and are not limited to: Oxides of carbon.

11. Toxicological information

Routes of exposure	Eye, Skin contact, Inhalation, Ingestion.

Information on likely routes of exposure

Ingestion	May cause stomach distress, nausea or vomiting.
Inhalation	No adverse effects due to inhalation are expected.
Skin contact	No adverse effects due to skin contact are expected.
Eye contact	Causes serious eye irritation.
Symptoms related to the physical, chemical and toxicological characteristics	Severe eye irritation. Symptoms may include stinging, tearing, redness, swelling, and blurred vision.

Information on toxicological effects

Acute toxicity

Components	Species	Test Results
Citric Acid (CAS 77-92-9)		
Acute		
Dermal		
LD50	Rat	> 2000 mg/kg, 24 Hours, ECHA
Inhalation		
LC50	Not available	
Oral		
LD50	Mouse	5400 mg/kg, ECHA
	Rat	11700 mg/kg, ECHA

Skin corrosion/irritation	Not expected to be a primary skin irritant.
Exposure minutes	Not available.
Erythema value	Not available.
Oedema value	Not available.
Serious eye damage/eye irritation	Causes serious eye irritation.
Corneal opacity value	Not available.
Iris lesion value	Not available.
Conjunctival reddening value	Not available.
Conjunctival oedema value	Not available.
Recover days	Not available.

Respiratory or skin sensitization

Respiratory sensitization	Not classified.
Skin sensitization	This product is not expected to cause skin sensitization.
Mutagenicity	No data available to indicate product or any components present at greater than 0.1% are mutagenic or genotoxic.
Carcinogenicity	This product is not considered to be a carcinogen by IARC, ACGIH, NTP or OSHA. See below.

OSHA Specifically Regulated Substances (29 CFR 1910.1001-1052)

Not listed.

Reproductive toxicity	This product is not expected to cause reproductive or developmental effects.
Teratogenicity	Not classified.
Specific target organ toxicity - single exposure	Not classified.
Specific target organ toxicity - repeated exposure	Not classified.
Aspiration hazard	Not classified.
Chronic effects	Not classified.

12. Ecological information

Ecotoxicity See below

Ecotoxicological data

Components		Species	Test Results
Citric Acid (CAS 77-92-9)			
Acute			
Crustacea	EC50	Daphnia magna	120 mg/L, 72 hr
Aquatic			
Acute			
Fish	LC50	Bluegill (Lepomis macrochirus)	1516 mg/L, 96 hr

Persistence and degradability	No data is available on the degradability of this product.
Bioaccumulative potential	No data available.
Mobility in soil	No data available.
Mobility in general	Not available.
Other adverse effects	No other adverse environmental effects (e.g. ozone depletion, photochemical ozone creation potential, endocrine disruption, global warming potential) are expected from this component.

13. Disposal considerations

Disposal instructions	Collect and reclaim or dispose in sealed containers at licensed waste disposal site. Dispose of contents/container in accordance with local/regional/national/international regulations.
Local disposal regulations	Dispose in accordance with all applicable regulations.
Hazardous waste code	The waste code should be assigned in discussion between the user, the producer and the waste disposal company.
Waste from residues / unused products	Dispose of in accordance with local regulations. Empty containers or liners may retain some product residues. This material and its container must be disposed of in a safe manner (see: Disposal instructions).
Contaminated packaging	Since emptied containers may retain product residue, follow label warnings even after container is emptied. Empty containers should be taken to an approved waste handling site for recycling or disposal.

14. Transport information

Transport of Dangerous Goods (TDG) Proof of Classification	Classification Method: Classified as per Part 2, Sections 2.1 – 2.8 of the Transportation of Dangerous Goods Regulations. If applicable, the technical name and the classification of the product will appear below.

U.S. Department of Transportation (DOT)

Not regulated as dangerous goods.

Transportation of Dangerous Goods (TDG - Canada)

Not regulated as dangerous goods.

15. Regulatory information

Canadian federal regulations	This product has been classified in accordance with the hazard criteria of the HPR and the SDS contains all the information required by the HPR.

Export Control List (CEPA 1999, Schedule 3)

Not listed.

Greenhouse Gases

Not listed.

Precursor Control Regulations

Not regulated.

WHMIS 2015 Exemptions Not applicable

US federal regulations This product is a "Hazardous Chemical" as defined by the OSHA Hazard Communication Standard, 29 CFR 1910.1200.

TSCA Section 12(b) Export Notification (40 CFR 707, Subpt. D)

Not regulated.

CERCLA Hazardous Substance List (40 CFR 302.4)

Not listed.

SARA 304 Emergency release notification

Not regulated.

OSHA Specifically Regulated Substances (29 CFR 1910.1001-1052)

Not listed.

Superfund Amendments and Reauthorization Act of 1986 (SARA)

SARA 302 Extremely hazardous substance No

SARA 311/312 Hazardous chemical Yes

Classified hazard categories Corrosive to metal
Serious eye damage or eye irritation

SARA 313 (TRI reporting)

Not regulated.

Other federal regulations

Clean Air Act (CAA) Section 112 Hazardous Air Pollutants (HAPs) List

Not regulated.

Clean Air Act (CAA) Section 112(r) Accidental Release Prevention (40 CFR 68.130)

Not regulated.

US state regulations

US - Texas Effects Screening Levels: Listed substance

Citric Acid (CAS 77-92-9) Listed.

US. California Proposition 65

California Safe Drinking Water and Toxic Enforcement Act of 1986 (Proposition 65): This material is not known to contain any chemicals currently listed as carcinogens or reproductive toxins.

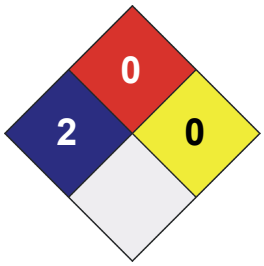
Inventory status

Country(s) or region	Inventory name	On inventory (yes/no)*
Canada	Domestic Substances List (DSL)	Yes
Canada	Non-Domestic Substances List (NDSL)	No
United States & Puerto Rico	Toxic Substances Control Act (TSCA) Inventory	Yes

*A "Yes" indicates that all components of this product comply with the inventory requirements administered by the governing country(s)

16. Other information

LEGEND	
Severe	4
Serious	3
Moderate	2
Slight	1
Minimal	0



Disclaimer The data contained in this material safety data sheet was obtained from sources that were technically accurate, reliable, and state of the art when this document was prepared. If data was unavailable to complete certain sections, the absence of that data is identified in this document. Because the supplier cannot know the exact circumstances during actual use of this product, other hazards, exposure scenarios, disposal considerations, and regulations may apply and it is the responsibility of the user to read and understand the product label and this document before use. Do not use the product for purposes other than those stated in Section 1.

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Further information Not available.

Other information

For an updated SDS, please contact the supplier/manufacturer listed on the first page of the document.

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